

DIR Communication Technology Services (CTS)

Contact: Telecom.solutions@dir.texas.gov

(877) 472-4848 option 4

SERVICE DETAILS

Vendor: AT&T Mobility

Vendor website: <http://www.texasng.com/MobilityContract.html>

Service Area: Wireless

Category: Wireless Voice & Data

SMS/Text Plans

Stay in touch with text, picture, video, and instant messaging from your phone.

* This is an AT&T billed service.

SERVICE DELIVERY SLA

Please refer to your AT&T Service Plan for service intervals.

PERFORMANCE SLA

Please refer to your AT&T Service Plan for performance criteria.

CUSTOMER RESPONSIBILITY

There are no additional requirements for this service.

Appendix C Pricing Index

AT&T is offering the following discounts for all DIR Eligible Customers with a one year commitment:

- A **26%** discount on Monthly Recurring Charge (MRC) on AT&T Nation Plans, Government Pooled Plans, Smartphone Data Plans, International Plans, and Data Connect Plans.
- **Over 40%** discount on Voice, Data, and Text bundled packages.

300 Government Bundle	Includes all below	Bundle price \$50.00
Voice/Data/Text		Before discount
Anytime voice minutes pooled	300	\$39.00
Overage rate/minute	0.45	
Night & Weekends*	5000	
Mobile-to-Mobile	Unlimited	
Text Messaging	Unlimited	\$20.00
Data	Unlimited	\$45.00

600 Government Bundle	Includes all below	Bundle price \$63.00
Voice/Data/Text		Before discount
Anytime voice minutes pooled	600	\$53.00
Overage rate/minute	0.45	
Night & Weekends*	Unlimited	
Mobile-to-Mobile	Unlimited	
Text Messaging	Unlimited	\$20.00
Data	Unlimited	\$45.00

1000 Government Bundle	Includes all below	Bundle price \$75.00
Voice/Data/Text		Before discount
Anytime voice minutes pooled	1000	\$70.00
Overage rate/minute	0.45	
Night & Weekends*	Unlimited	
Mobile-to-Mobile	Unlimited	
Text Messaging	Unlimited	\$20.00
Data	Unlimited	\$45.00

*Standard Nights & Weekend (N&W) calling times are based on local market times (LMT):

- **Nights:** 9:00 p.m. - 5:59 a.m., Monday through Thursday
- **Weekends:** 9:00 p.m. Friday through 5:59 a.m. Monday
- **\$100.00 off** devices activated on a voice plan with a base price of \$24.99 or greater. (Credits applicable to 2-Year BMG Pricing. No combination of credits and promotional pricing allowed. At no time will device Pricing be less than \$0.00 or result in a credit back to Customer)
(Excludes Apple iPhone/iPad products)
- **FREE BlackBerry**
- **FREE Wireless Aircard**, cellular modem
- **FREE Smartphone**
- **200 Text Messages at NO CHARGE**
- **Unlimited** Texting for **\$5**
- Unlimited Mobile to Mobile Calling
- Free Nights and Weekends*
- Waived Activation (\$36) and Upgrade Fee (\$36)
- **30% Discount** off retail price of all accessories
- Waived Standard Shipping
- No Roaming or Long Distance charges in the U.S.
- Unlimited Voice and Data Options

Discounts may not apply to certain promotions or in the case of emerging technology products.

AT&T Wireless Geographic Availability

AT&T Wireless Voice & Data service availability can be determined by visiting their coverage map online at: <http://www.wireless.att.com/coverageviewer/>